



RETURN NOTE

***** PLEASE ADD TO CONSIGNMENT *****

Please, always attach this return note to the shipment when returning equipment for service or repair. Please, make sure the document is well visible on the outside of the shipping carton. In the interest of protecting our employees packages without the necessary decontamination information (page 2) will remain unopened in our store until the document has been submitted.

For different product types or deviating contact substances please fill a separate form!

CONTACT DATA CUSTOMER

COMPANY NAME		CONTACT NAME	
CUSTOMER NUMBER		TELEPHONE	
ADDRESS		E-MAIL	
CITY POSTCODE			

PRODUCT INFORMATION

REFERENCE NUMBER <small>(Ref. no., order no. or delivery note no.)</small>		ITEM NUMBER	
QUANTITY		SERIAL NUMBER <small>(if applicable)</small>	

REASON FOR RETURN

- | | | | | |
|--|--|---|---|--|
| <input type="checkbox"/> Repair | <input type="checkbox"/> Calibration | <input type="checkbox"/> Complaint | <input type="checkbox"/> Incorrect quantity | <input type="checkbox"/> Wrong item supplied |
| <input type="checkbox"/> Incorrect ordered | <input type="checkbox"/> Incorrect address | <input type="checkbox"/> Transport damage | <input type="checkbox"/> Sample return delivery | |

PLEASE SPECIFY DETAILS HERE CONCERNING THE RETURN AND THE OPERATING CONDITIONS (PRESSURE, TEMPERATURE, ETC.):



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INFORMATION ON CONTAMINATION AND DECONTAMINATION

THE PRODUCT HAS BEEN IN CONTACT WITH THE FOLLOWING SUBSTANCES:



harmless



caustic/
corrosive



harmful to the
environment



explosive



harmful



flammable

THE PRODUCT HAS BEEN CLEANSED WITH:

PACKAGING AND DELIVERY SPECIFICATIONS

- ✂ Remove all cables, connections, separate filters and installation material.
- ✂ Send the product in a suitable shipping package and attach this declaration to the outside of the carton.

I hereby declare that the device as specified above has been properly cleansed and decontaminated and that no risks arise from handling the device.

Legally binding declaration

I guarantee that all statements in this form are correct and complete.

DATE

NAME IN BLOCK LETTERS

SIGNATURE

If you have any questions concerning your product return feel free to contact us by mail repair@aircom.net or phone +49 2102 73390 24.

The receipt of your shipment will be confirmed by sending a ticket number.

Shall the device have a defect, which is attributable to us, the repair/replacement will be free of charge for you.

For defects which result from causes not within our responsibility, troubleshooting will be billed with a fee of 25 Euro to 79 Euro, depending on the effort required. If the warranty shall not be applicable, we will send you a cost estimate of the repair for approval.

Should the quote be accepted, the costs for inspection will be offset against the repair. In case the repair costs will exceed 50% of the item's original price, we will offer you a new item in our estimate as well, so that you can choose between the two options.

Single device test certificates can be carried out upon request. Costs for test and calibration charts will be charged depending on effort and the number of measuring points.